

# **Skipton Health and Fitness Limited**

## **MEMBERSHIP TERMS AND CONDITIONS**

### **1 MEMBERSHIP**

1.1 When you sign these terms and conditions, complete a Health Readiness to Exercise Questionnaire (Parq) and set up a Direct Debit payment in favour of Skipton Health & Fitness Ltd, you will become a member of Skipton Health and Fitness Ltd. As a member you will be able to attend unlimited timetabled Studio classes as set out in your membership and you will be able to attend one Pilates/Yoga course at one time as part of your membership. You will have access to online classes, which are available through the Skipton Health & Fitness private Facebook group.

1.2 Classes should be booked through the Wix/FIT booking App or through our website [www.skiptonfitness.co.uk](http://www.skiptonfitness.co.uk). If you cannot attend a class that you have booked you should cancel the class as soon as possible so that somebody else may attend. If you consistently book classes and do not attend then the management reserve the right to cancel your bookings.

### **2 PAYMENT**

2.1 When you become a member you agree to pay an initial joining fee of £15.00 (unless otherwise agreed) and an amount of £49.95 by Direct Debit on 1<sup>st</sup> day of each month. Payments are taken in advance.

2.2 After the initial 3 months, your Direct Debit will continue to be paid automatically. Your membership fee will now be subject to any increases under our fee reviews as set out in clause 2.5.

2.3 If your monthly payment is not paid on time we may suspend or cancel your membership.

2.4 If you cancel your membership and wish to re-instate your membership the joining fee of £15.00 will become payable.

2.5 From time to time we may review our fees and, if we increase these, we will give you at least one month's notice of any increase. However, we will not increase your fees during the first 3 months of your membership.

### **3 USING OUR FACILITIES**

3.1 When you become a member, you will be given a membership card which you may need to show upon entry to the Studio. You must look after this card and must not allow anybody else to use it or sell it to anybody else. If you lose your card you may ask for a replacement.

3.2 Whilst a member you agree to treat our staff in a polite and non-aggressive manner.

3.3 Occasionally, we may have to close our centre temporarily for maintenance or repair. If this happens, we will give you plenty of notice.

**4 LENGTH OF MEMBERSHIP AND CANCELLING YOUR MEMBERSHIP**

- 4.1 Your membership will last for a minimum of 3 months.
- 4.2 Your contract will automatically continue after the initial 3 months unless you cancel your membership. If you wish to cancel at the end of the initial 3-month period you must give us notice that you wish to cancel and cancel your Direct Debit.
- 4.3 You do not have an automatic right to cancel during the initial 3 month period, however if there are exceptional medical circumstances (supported by a letter from your doctor) that means you cannot use our facilities for more than three months we may, at our discretion, allow you to cancel your membership during the initial period. We may also (at our discretion) allow you to cancel your contract if you move out of the area or if you are made redundant. Before we consider a request to cancel we will need to see proof of your change in circumstances.
- 4.4 We may cancel your membership if your monthly fees remain unpaid for more than one month and/or you seriously break our rules or are threatening or abusive towards our staff.

**5 OTHER USEFUL INFORMATION**

- 5.1 Our staff and coaches are not medically trained and it is your responsibility to ensure you are fit enough to use our facilities. If you are in any doubt about whether you can or should use any of our facilities please seek advice from your doctor. We will ask you to complete a Readiness to Exercise Questionnaire when you apply for membership, if your health changes you must inform us and complete a new Questionnaire.
- 5.2 We will also ask you to provide us with proof of identification when you become a member.
- 5.3 We will not be responsible for any loss, damage or theft of any property that you bring to our Studio, this includes cars parked in the car park or valuables. We strongly recommend that you do not bring any valuables with you to our Studio.
- 5.4 When you sign up to become a member, you will be giving us personal information. We will only use this information to process your membership and to send you information about your membership and offers from us which we think you would like. If you would rather not receive information on our offers, please tell us and we will take you off our marketing list.

Signed: .....

Name: .....

Date: .....